

I am profoundly hard of hearing, and a member of SHHH -- Self Help for Hard of Hearing People. Regarding TV captioning quality:

Of particular concern is the accuracy of captioning in news broadcasts, even the networks, when the addition or omission of a single word -- such as 'not' -- can change the whole meaning of a sentence and even a segment. Perhaps the producers should be required to view their news broadcasts with captioning but without sound -- they would often be at a loss, as I am, to know exactly what is going on. In addition, many emergency alerts, weather, etc., are still obscured by closed captioning, in flagrant disregard of FCC regulations. Last but not least, Time Warner's News Channel 1 here in NYC has captions only one hour a day, in the evening. I am sure they could not claim an "undue burden" exemption to the rules.